



THE RITZ-CARLTON

Thank you for selecting The Ritz-Carlton, Washington, D.C. for your visit.

In response to current circumstances surrounding the COVID-19 pandemic, we have implemented a variety of new protocols and elevated practices, keeping with our high standards of cleanliness and luxury service.

Allow us to introduce you to some of the measures we have implemented and what to expect at our hotel regarding changes to amenities, services and facilities.

Stay Well: Details for Your Visit

Pack Your Mask

REQUIRED

We wear because we care - and we require all guests to do the same. The proper use of masks/face coverings is mandatory in all public areas of the hotel.

Contact Lite Experience

Through our Marriott Bonvoy™ mobile app, we are able to provide you with the exceptional experience you expect, with minimized contact.

Marriott Bonvoy members can use the Marriott Bonvoy App (also available on the App Store and Google Play) to take full advantage of our "Contact Lite" service options, including: Mobile Check-In, Mobile Check Out, Chat, Guest Requests and even Mobile Dining.

Enroll in Marriott Bonvoy

Not a Marriott Bonvoy member yet? [Enroll now](#) and then download the [Marriott Bonvoy App](#) to take advantage of our mobile options plus start earning towards complimentary nights.

Commitment to Clean

We take hygiene and cleanliness standards very seriously. You'll notice several enhancements to our practices throughout the entire hotel which include: Enhanced Public Space and Guest Room Cleaning, Social Distancing Practices, and the addition of Electrostatic Spraying to our cleaning protocols.

Housekeeping

Your guest room is your sanctuary throughout your stay with us. We will be providing our daily cleaning service and turndown services. Housekeeping services can only be performed when guests are not present in the guest room. If you would like to modify your housekeeping schedule, please contact us during your stay.

For Our Marriott Bonvoy Members

We are committed to delivering the Marriott Bonvoy benefits for your membership level. Thank you for understanding circumstances where we may have to offer an alternative. For up-to-date information on any alternative offerings for your membership level, please contact us directly via mobile chat, emailing or calling the hotel directly.

We are delighted to welcome you.

Hours of Operations

We are committed to making our property's amenities available to you.

Please note these modifications:

In-Room Dining

Brought to your door using china, glass, and silver.

Takeout boxes available upon request.

Breakfast: 6:00 a.m. to 11:00 am

All Day Dining: 11:00 a.m.-11:00 p.m.



Restaurants

Quadrant Bar & Lounge

Reservations encouraged.

Breakfast: 7:00am-11:00am

Lunch: 11:30am-3:00pm

Bar Bites & Dinner: 3:00pm-11:00pm

West End Bistro

Currently unavailable.

The Spa by Equinox

Open for Select Services. Contact the Spa directly for options and reservations

Monday-Friday: 10:00am-6:00pm

Saturday: 10:00am-3:00pm

Sunday: 11:00am-2:00pm

Equinox Sports Club

Open daily with additional disinfection and social distancing measures in place.

Monday-Thursday: 6:00am-10:00pm

Friday: 6:00am-9:00pm

Saturday & Sunday: 7:00am-7:00pm

Club Lounge

Offered daily for a premium rate. Please see the Front Desk to upgrade your reservation.

Hotel Services

Complimentary Coffee Station

Offered daily from 6:00am- 10:00am at the Front Desk

Dry Cleaning & Laundry

Limited services available, touch o for assistance

Honor Bar

All items have been removed from the room. Please contact us should you wish to have select items stocked.

Newspapers

Available virtually using our guest access QR code provided at the Front Desk.